

## **SBAR-LPHA Email**

### **1. Situation:**

LPHAs must choose to:

1. Use a new webmail system sponsored by DHSS or
2. Go local and not use the DHSS system and access an email system through a local vendor.
3. While cost barriers are a factor, LPHAs are also unsure of the security perimeters with the new DHSS system. It appears these new requirements diminish the LPHAs assurance of security “i. e., how does encryption work with the system?”

### **2. Background:**

During late 2015 DHSS told LPHAs the former outlook system would be eliminated and LPHAs would need to convert to the new DHSS Web-mail system in early 2016. It appears this transition is being done to reduce DHSS costs and better secure their ITSD Systems. It also appears this new web-mail system has been significantly downgraded (no POP 3 System, and no way to connect to Outlook).

### **3. Assessment:**

Local LPHAs do not have enough information on the security measure system. Adversely effecting our ability to meet HIPAA requirements. Where do security measures (encryption, others) begin and end with LPHAs.

### **4. Recommendation/ Request :**

- a. LPHAs be given training on features and limitations of the new system.
- b. Because the email system for state employees includes Outlook and Webmail the same should offered to the LPHAs.

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