WebSurv to EpiTrax Data Migration

Scheduled EpiTrax Outage

As a reminder, earlier in the week LPHA Administrators were notified about the upcoming WebSurv migration, which will take **EpiTrax offline from 11:00 p.m. Saturday, October 3rd until approximately 4:00 a.m. Sunday, October 4th**.

How does this affect you?

- Please do not make any updates or enter any information for COVID-19 conditions in WebSurv. Beginning now, WebSurv will serve only as a reference system for COVID-19 conditions. Any additional changes made to COVID-19 cases in WebSurv will not be available in EpiTrax. WebSurv will remain available for other priority diseases and the process for them remains unchanged.

- **EpiTrax will not be available Saturday, October 3rd after 11:00 p.m. until 4:00 a.m. October, 4th.** DHSS.BRDIEpiTraxSupport team members will not be responding to e-mails sent to this address during this time as they also will not be able to access the system.

- The notifications team will operate regular hours on Saturday night and Sunday morning. You will still receive documents sent to DHSS via fax, e-mail, etc. However, the notifications team will not be able to run the hourly notification reports during this time as those are generated out of EpiTrax.

If you have any questions about the process **or** notice inconsistencies in your data (beginning on Sunday), please email epitrax@health.mo.gov with the details.

Thank you!
The EpiTrax Team