

Contact List for Insurance Carriers that Serve Missouri

Insurance Carrier	Point of Contact	Address 1	City	State	Zip	Phone	Provider Service Ctr	Email
Aetna	Cheryl Danforth	10 S Broadway #1200	St. Louis	MO	63012	330.659.8084	1.888.632.3862	DanforthCA@aetna.com
Anthem Blue Cross Blue Shield (no coverage in Kansas City)	Heather Burch	1831 Chestnut Street	St. Louis	MO	63103	314.923.4362		heather.burch@anthem.com
Blue Cross/Blue Shield of Kansas City	Marsha Yarnell	2301 Main Street	Kansas City	MO	64108	816.395.3909		Marsha.Yarnell@BlueKC.com
(Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, Worth)	Dena Roberts	2301 Main Street	Kansas City	MO	64108	816.395.3210		Dena.Roberts@BlueKC.com
(Clay and Ray)	Carla Jensen	2301 Main Street	Kansas City	MO	64108	816.395.3944		Carla.Jensen@BlueKC.com
(Platte, Western Jackson County)	Jennifer Reese	2301 Main Street	Kansas City	MO	64108	816.395.3902		Jennifer.Reese@BlueKC.com
(Eastern Jackson County)	Marsha Yarnell	2301 Main Street	Kansas City	MO	64108	816.395.3909		Marsha.Yarnell@BlueKC.com
(Cass, Johnson, Lafayette)	Katrina Taggart	2301 Main Street	Kansas City	MO	64108	816.395.3946		Katrina.Taggart@BlueKC.com
(Bates, Benton, Carroll, Henry, Pettis, Saline, St. Clair, Vernon)	Deb Armenta	2301 Main Street	Kansas City	MO	64108	816.395.3963		Deb.Armenta@BlueKC.com
Blue Cross/Blue Shield of MO (Wellpoint/Anthem)	Sandra Volner	1831 Chestnut Street	St. Louis	MO	63103	314.923.4599		sandra.volner@bcbsmo.com
Cigna Healthcare (Kansas City area)	Jennifer Crader	7400 West 110th, Suite 500	Overland Park	KS	66210	913.323.2676		Jennifer.crader@cigna.com
Cigna Healthcare (St. Louis area and Central MO)	Daniel Brawley	231 S. Bemiston Ave., Suite 500	St. Louis	MO	63106	314.290.7327		Daniel.brawley@cigna.com
Core Source							1.800.990.9058	
Coventry Health Care of MO (Merged with Aetna) - Western MO	Frances Baker					913.202.5201		fbaker@aetna.com
Coventry Health Care of MO (Merged with Aetna) - Eastern MO							1.800.755.3901	
Cox Health Center	Kelley Bolton & Amanda Rash	Medical Mile Plaza, 3200 South National	Springfield	MO	65807	417.269.7045 & 417.269.7061	1.800.205.7665	Kelley.Bolton@coxhealth.com Amanda.Rash@coxhealth.com
First Health (Coventry/Aetna)							1.800.247.2898	PDSDallas@aetna.com
Golden Rule (Now United Healthcare)								
Great West Casualty Company	Provider Services	1100 West 29th Street	South Sioux City	NE	68776	402.494.2411	1.800.228.8602	greatwestmarketing@wccnet.com
Group Health Plan (Now Coventry Health Care of MO)								
Harmony/WellCare	Provider Relations	133 S 11th Street, Suite 200	St. Louis	MO	63102		1.800.608.8158	Use website for questions/assistance
Healthcare USA (Now Aetna)								
Healthlink	Provider Services	1831 Chestnut Street #540	St. Louis	MO	63103	314.925.6000	1.800.624.2356	www.healthlink.com
Home State Health	Dawn Lukacina	16090 Swingley Ridge Rd., Suite 500	Chesterfield	MO	63017	314.780.1421		DLukacina@homestatehealth.com
Humana (potential merge with Aetna)	Denise Doering					913.217.3346		dndoering@humana.com
Meritain Health	Provider Services	9201 Watson Road	St. Louis	MO	63126	314.889.2100	1.800.776.2452	providerservicehealth@meritain.com
Missouri Care/WellCare	Provider Services	2404 Forum Blvd.	Columbia	MO	65203	573.441.2100	1.800.322.6027	www.missouricare.com
Secure Horizons (Now United Healthcare of Midwest)								
TriCare	Yvonne Dawson	P.O. Box 7064	Camden	SC	29021-7064	314.592.7334		yvonne_t_dawson@uhc.com
TriCare (Northwest MO)	Patty Snider	10895 Grandview Drive, Suite 200	Overland Park	KS	66210	913.802.5633	1.877.842.3210	Patty_Snider@uhc.com
United Health Care of the Midwest (includes UMR)	Traci Leathers	13655 Riverport Drive	Maryland Heights	MO	63043		1.800.627.0687	Traci_Leathers@uhc.com
United Mine Workers Health & Retirement Funds	David Gildart	PO Box 99002	Lubbock	TX	79490-9002		1.804.335.1903	dgildart@umwafunds.org